# Subscriptions Early Renewal Guide

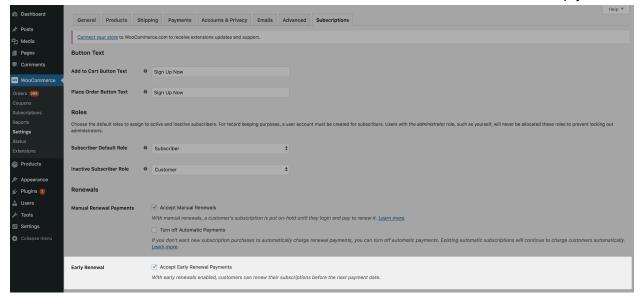
In <u>WooCommerce Subscriptions</u> 2.3, the option to allow customers to renew subscriptions early was introduced. This means that a customer doesn't have to wait until the next renewal payment date in order to pay for the next renewal. They can opt to renew early and have the next payment date appropriately adjusted.

### **Enable Early Renewal**

Early renewal is an optional feature. It can be enabled or disabled by the store manager.

In order to change the early renewal setting:

- 1. Go to WooCommerce > Settings > Subscriptions
- 2. Select the checkbox under "Renewals" labeled "Early Renewal"
- 3. To enable, make sure the box is checked. To disable, make sure the box is empty.



Early Renewal Setting - Enabled

By default, early renewals will be disabled on existing stores and enabled on new stores.

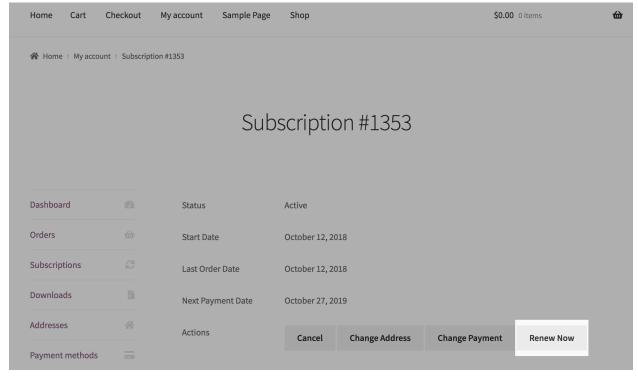
### Early Renewal Process

The customer can undertake the early renewal process on the view subscription page.

In order to process an early renewal:

1. Go to My account > Subscriptions

- View chosen subscription
- 3. In the first table, the "Renew Now" button will appear in the Actions row



#### Renew Now Button

4. Click Renew Now and complete checkout

The Renew Now button will only appear for those subscriptions which are eligible for early renewal.

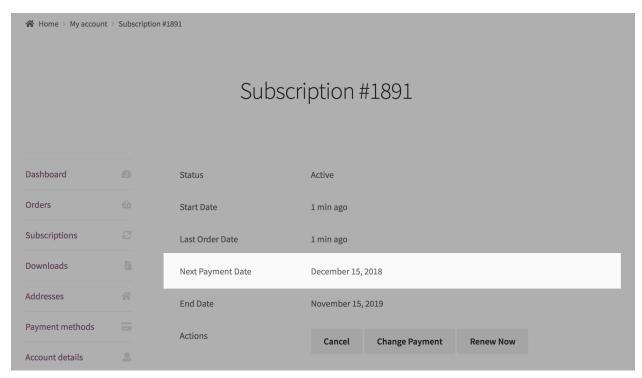
### Early Renewal Requirements

In order for the Renew Now button to appear, the following conditions must be met:

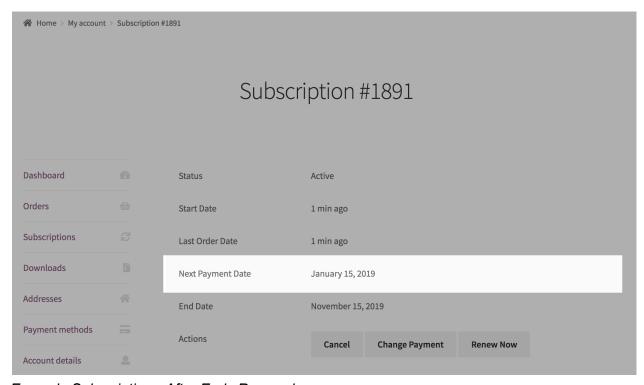
- Early renewal feature must be enabled
- Subscription must have an Active status
- Payment method must support <u>date changes</u>
- Subscription must have a recurring price, i.e. it does not have a \$0 total
- Subscription does not contain any synchronized products
- Subscription must not currently be in a trial period

### Next Payment Date After Early Renewal

Once an early renewal is processed, the next payment date is changed; it is extended to accommodate another billing period. For example, if a subscription renews monthly on the 15th and the next payment date is December 15th, then processing an early renewal on November 20th will move the next payment date to January 15th.



Example Subscription - Before Early Renewal



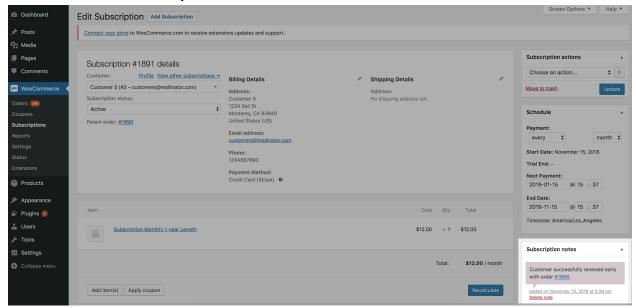
Example Subscription - After Early Renewal

# Store Manager's View

When a customer renews a subscription early, a series of notes will appear on the edit subscription screen that the store manager can view. These notes record the process of creating an early renewal order, processing the order, and either the successful renewal or errors associated with the renewal.

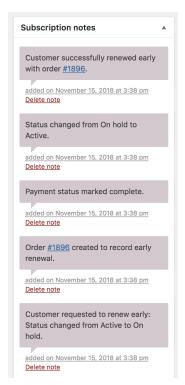
To view the early renewal subscription notes:

- 1. Go to **WooCommerce > Subscriptions** and choose a subscription
- 2. Locate the Subscription Notes box



Edit Subscription Screen - Notes

3. View the subscription notes



Subscription Notes

### **FAQ**

Why doesn't the Renew Now button show up for synchronized subscriptions?

The assumption with this restriction is that synced products are usually created for a number of reasons that don't lend themselves to early renewal.

There is a filter that can be used to remove this restriction called wcs\_allow\_synced\_product\_early\_renewal. Below is an example of using this filter to allow all synced products to renew early.

```
add_filter( 'wcs_allow_synced_product_early_renewal', '__return_true', 10 );
```

Can I renew early multiple times?

Yes, it is possible to renew early multiple times.

## **Developer Docs**

#### Order Meta

An order will have meta added to it to indicate that it records an early renewal.

**Meta key**: \_subscription\_renewal\_early **Meta value**: Integer ID of the related subscription

#### **Filters**

Filter: 'wcs is early renewal enabled'

Parameter: \$enabled

String ('yes' or 'no') indicating whether early renewal is enabled.

**Description:** 

Indicate that the early renewal setting is either enabled or disabled.

Filter: 'wcs\_allow\_synced\_product\_early\_renewal'

Parameters:

\$can\_renew\_early

Bool (true or false) whether a subscription can be renewed early

\$subscription

WC\_Subscription object, the subscription to be renewed early

**Description:** 

Indicate whether a synchronized subscription can be renewed early. Default is false.

Filter: 'woocommerce subscriptions can user renew early'

Parameters:

\$can\_renew\_early

Bool (true or false) whether a user is allowed to renew a subscription early

\$subscription

WC\_Subscription object, the subscription to be renewed early

**\$user id** 

Integer, the id of the user allowed or disallowed to renew early

\$reason

String, reason that the user is not allowed to renew this subscription early

**Description:** 

Whether a user is allowed to renew a subscription early.

Filter: 'woocommerce subscriptions is early renewal order'

Parameters:

#### \$is\_early\_renewal

Bool (true or false) whether the order contains an early renewal

#### \$order

WC\_Order object, the order being checked if it contains an early renewal

#### **Description:**

Whether an order contains an early renewal.

Filter: 'woocommerce subscriptions get early renewal url'

#### Parameters:

\$url

String, the URL of the early renewal

#### \$subscription\_id

Integer, the ID of the subscription to be renewed early

#### **Description:**

Modify the URL used to direct to the early renewal.